



THE INTRASEE USABILITY CLOUD

White Paper 1.0

You've decided that you want to improve the Usability of your ERP system, but you don't want the responsibility for maintaining that in-house. That's a smart choice, and something that many organizations are looking to do. Why focus on building an IT infrastructure when you can instead focus on building your business? The solution is IntraSee's Usability Cloud.

So what is the IntraSee Usability Cloud?

Peoplesoft Interaction Hub + Intrasee Usability Solutions + Amazon Cloud (Aws)

OUR CLOUD CONSISTS OF THREE KEY ELEMENTS:

Peoplesoft Interaction Hub

The Interaction Hub is a mature and sophisticated portal that is the engine used for creating a one-stop usability shop. It is used by thousands of organizations throughout the world and has a proven record of scalability and reliability.

Intrasee Usability Solutions

For over a decade we at IntraSee have developed usability solutions that are best in class, cover the entire needs of even the most complex (often global) organizations, and are pluggable into other Cloud applications.

Our solutions are also highly configurable and beautiful by design. Selecting from an a la carte menu of options, you simply check the options you want your users to see. It's that simple. Even selecting integration with other major Cloud applications is as

simple as checking a box. Our solutions and methodology handle the rest. No headaches, no difficult decisions. We've spent years figuring out all the complex stuff, and have packaged it into solutions that fit neatly into a one-stop shop that can sit in the cloud.

If you'd like to see what this looks like, just ask us for a demo. We'll be proud to show you how easily you can solve all your ERP usability problems.

Amazon Cloud

They say you're only as strong as your weakest point of failure. That's why we chose the most advanced, reliable, and fastest cloud in the world. Amazon AWS. Amazon offers a true cloud environment that is unmatched. IntraSee usability with the Amazon cloud – the best of all worlds.

A TRUE CLOUD SOLUTION

- Regular, automatic upgrades
- Reliable and fast access to your system anytime & anywhere
- Full integration with other cloud or on-premise solutions
- Ability to turn on functionality & configure existing functionality
- Built-in PeopleSoft user provisioning
- Dynamic performance scaling for those seasonal spikes
- Value for money
- Military level security
- Fast start up



OPTION TO BRING YOUR OWN LICENSE (BYOL)

If you already own the Interaction Hub, or any IntraSee products, we can offer you great cost savings on your monthly service fee for running in our cloud. This makes a very affordable solution even more affordable. You've already paid for it once, why pay for it twice?

If you don't own the full license to the Interaction Hub, don't worry! You can start off with the included RUL license and expand into the full license when needed.

RUNNING IN THE AMAZON CLOUD (AWS)

Amazon Cloud (AWS) is the market leader in cloud computing and is at the forefront in terms of innovation, functionality, agility, responsiveness, and has a proven track record after years of success. IntraSee carefully analyzed each of the major cloud service providers before selecting the Amazon Web Services as their provider for the IntraSee Usability Cloud based on a multitude of different factors.

The following are just some of the advantages which the Amazon Cloud offers our clients:

Elasticity and scalability

- Your application can automatically scale itself up and down depending on your needs
- Eliminate guessing on your infrastructure capacity
- Rapid build of new environments.
- By using Amazon EC2 we can commission one, hundreds or even thousands of server instances simultaneously. Of course, because this is controlled with web service APIs, it can automatically scale itself up and down depending on its needs.

Low Cost

- Amazon AWS's Elastic scaling across your IntraSee Usability Cloud environment helps to keep costs low by only paying for the services you need, when you need it and by passing on to you the financial benefits of Amazon's scale.

Global Accessibility

- Take your environment global in minutes
- The AWS Cloud infrastructure is built around Regions and Availability Zones (“AZs”). A Region is a physical location in the world where there are multiple Availability Zones. Availability Zones consist of one or more discrete data centers, each with redundant power, networking and connectivity, housed in separate facilities. These Availability Zones create the ability to operate

production applications and databases which are more highly available, fault tolerant and scalable than would be possible from a single data center. The AWS Cloud operates 33 Availability Zones within 12 geographic Regions around the world.

Reliability

- Amazon AWS is engineered for the most demanding requirements
- Amazon’s experience and SLA’s provide our clients the trust and confidence they need to ensure their environment will be available when needed, no matter what time of the day
- Amazon EC2 offers a highly reliable environment where replacement instances can be rapidly and predictably commissioned. The service runs within Amazon’s proven network infrastructure and data centers. The Amazon EC2 Service Level Agreement commitment is 99.95% availability for each Amazon EC2 Region.

Extensive Security Capabilities

- Amazon provide numerous mechanisms to increase privacy and control network access
- There are a multitude of secure connectivity options to to seamlessly connect to your network
- AWS environments are continuously audited to ensure compliance with a wide variety of regulations, standards, best-practices and certifications.
- Your compute instances are located in a Virtual Private Cloud (VPC) with an IP range that you specify. You decide which instances are exposed to the Internet and which remain private.
- Security Groups and networks ACLs allow you to control inbound and outbound network access to and from your instances.
- You can connect your existing IT infrastructure to resources in your VPC using industry-standard encrypted IPsec VPN connections.
- For additional isolation, you can provision your EC2 resources on Dedicated Hosts or as Dedicated Instances. Both allow you to use EC2 instances in a VPC on hardware dedicated to a single customer.

AWS Compliance

The AWS cloud infrastructure has been designed and managed in alignment with regulations, standards, and best-practices including HIPAA, FERPA, FIPS, CJIS, DIACAP, DoD, FDA, FedRAMP, Glacier for SEC Rule 17a-4(f), GxP, ITAR, NIST, CSA, Data Privacy, ISO 9001, ISO 27001, ISO 27017, ISO 27018, MPAA, PCI, SOC, EU Data Protection, IT-Grundschutz, G-Cloud, Europe Cloud Compliance, Malaysian Privacy Considerations, MLPS, MTCS, Singapore Privacy Considerations, IRAP and New Zealand Privacy Considerations.

And the best part...

While Amazon is sophisticated and mature, rest assured you will never have to deal directly with any of their technology stack. That is where IntraSee comes in. The entire infrastructure is maintained on your behalf. Also, our vast implementation experience tells us that to deliver best in class usability, you need a best in class infrastructure. With the IntraSee Usability Cloud, we are uniquely positioned to offer the high-quality service in the Cloud that we are known for from our "in-house" implementations. Gone are the days of needing to explain to your hosting provider how PeopleSoft works.